



Direct Hire Group

Candidate #53146

QA Automation Lead: Minneapolis Metro Area

OBJECTIVE:

To secure an automated quality analyst position that allows me the opportunity to utilize my automated software test skills to improve a team of quality assurance professionals in the computer software industry.

QUALIFICATIONS:

- Currently working as a quality assurance analyst lead managing a team of 3 quality assurance analysts.
- Six years of manual and automated testing experience with strong analytical and organizational skills.
- Experience in writing test plans and test cases from requirements documents.
- Computer skills include Rational Suite of Products, including Rational Robot, and the Mercury Suite of Products including, WinRunner, QuickTest Pro, Test Director and LoadRunner, SQL Server, UNIX, Cobol, C programming, Java, Perforce, dvVisualizer and Access Database Management.
- Testing under the Rational Unified Process testing methodology.
- Other tools include Toad navigation tool for use with Oracle database, Visual Source Safe (VSS) for code, document and test case storage and JIRA defect tracking.
- Also worked with both .Net and Java web-sites.
- Strong retail testing experience including Notiva which works with two major corporations as well as experience with PRA Solutions working on a major airline's ticketing web-sites.
- Strong financial testing background with experience on care facilities financial testing, utility based financial testing and mortgage financial testing.
- Proven leader in customer service/client affairs.

EMPLOYMENT HISTORY:

Current ABC Company - Edina, MN, Lead Quality Assurance Analyst

Currently working as a quality assurance analyst lead managing a team of 3 quality assurance analysts. Working as a manual and automated quality assurance analyst and team lead for Retailer collaboration software. Currently performing manual and automated testing for a client/server based application using web-logic and web-sphere. Working on automating tests using Astro QuickTest, writing of test plans, functional testing and new product development advisement. Using the JIRA tracking tool for defect tracking, dbVisualizer for database queries and Perforce for test case tracking. Working closely with both business analysts and programmers to identify requirements and create full scope testing plans. Integrating both manual and automated testing measures to assure maximum efficiency and test coverage.

2003-2004 DEF Company - Eagan, MN, Quality Assurance Analyst

Worked as a quality assurance analyst lead managing a team of 5 quality assurance analysts. Worked as an automated quality assurance analyst and team lead for Pharmacy Benefit Management Company. Currently performing manual and automated testing of both mainframe application and java based web site. Worked on automating tests using Mercury QuickTest pro, writing of test plans, functional testing and new product development advisement. Also worked as the Mercury TestDirector administrator and using the tool to house testing requirements, test

cases and for defect tracking. Used Toad navigation tool for work with Oracle database. Also worked on DB2 database. Worked closely with both business analysts and programmers to identify requirements and create full scope testing plans. Integrating both manual and automated testing measures to assure maximum efficiency and test coverage.

2003 GHI Company - Edina, MN, Quality Assurance Analyst

Automated Quality Assurance Software Test Engineer for a major mortgage company. Performed regression analysis testing, automated testing, writing of test plans, functional testing and new product development advisement. Worked with the Mercury suite of testing tools including WinRunner and TestDirector. Using the Rational Unified Process (RUP) testing methodology. Used Toad navigation tool for work with Oracle database. Worked closely with both the business and development side to identify and create full scope testing plans. Integrated both manual and automated testing measures to assure maximum efficiency and test coverage.

2000-2003 JKL Company - Edina, MN, Software Test Engineer

Software Test Engineer for privately held utility-based Software Company. Performed regression analysis testing, test plan automation, functional testing and new product development advisement. Working with the Rational suite of automated testing tools to automate testing. The tools included Rational Robot, Clearquest, Requisite Pro and Rational Test Lab. Used the Rational Unified Process testing methodology. Work closely with both product development and architecture teams to identify and create full scope testing plans. Integrate both manual and automated testing measures to assure maximum efficiency and test coverage.

199-2000.1 Company - Minneapolis, MN, System Test Analyst

Worked with WinRunner automated testing tool to automate testing. Worked as a member of the System Test team responsible for testing C & COBOL Programs on a Sun Solaris UNIX box. Tested software and programs for the airline industry with the focus on revenue accounting, refunds, passenger ticketing and on-line ticketing. Daily running of calendars, schedules and scripts through the server to assure the highest quality outcome. Worked closely with programmers and using test plans to guarantee the required results and that client signoff will be achieved. Have received certificates of completion in Intermediate UNIX, Shell Programming and C Programming.

1998-1999 PQR Company - Bloomington, MN. Quality Assurance Analyst

Worked as a Quality Assurance Analyst responsible for servicing the Data Care line of financial software products which includes the General Ledger, Accounts Payable and Payroll. Assured that all company software development Projects met specific Quality Assurance requirements. Participated in design deliverables and specifications for the project and release initiatives. Created and maintained test plans for projects and release initiatives. Ensured that the deliverables functioned according to the specifications for projects and release initiatives. Provided estimates of planned task work efforts to Project Leader. Provided recommendations to the Project Team for product improvement. Verified defects for products that are in Beta or Maintenance status.

1997 STU Company - Eden Prairie, MN. Account Manager

Worked as a licensed Property/ Casualty and Life/Health Insurance Agent responsible for servicing 600+ customer client base. Actively acquired new personal, home, auto and boat policies. Processed renewals, endorsements, invoices and new business proposals for personal lines clients. Reviewed and analyzed customer claims information and generated loss reports for parent insurance companies. Worked closely with commercial lines producers in quoting and selling new products and services, including extensive risk analysis on potential commercial clients. Provided exemplary customer service and post-sale support to clients.

1996-1997 VWX Company - St. Paul, MN. Account Manager

Licensed Property/Casualty and Life/Health Insurance Agent with client base in excess of 400 customers. Headed re-marketing efforts to achieve more advantageous market results for new and

existing clients. Quoted pricing structures and presented new business strategies for personal and small commercial lines sales team.

1994-1996 YZ Company - Edina, MN. Account Manager

Licensed Property/Casualty and Life/Health Insurance Agent with client base in excess of 800 customers. Quoted pricing structures and presented new business strategies for personal and small commercial lines sales team.

EDUCATION:

Bachelor of Arts: Business Administration

ABC College, Elmhurst, IL

Double Minor: Economics and History